## **Annexure-B**

Format for Investor Complaints Data to be displayed by Stock Brokers on their respective websites

## Data for every month ending

S	Received from	Carried forward from previous month	Receive d during the month	Total Pending	Resolve d*	Pending at the endof the month**		Average Resolution on time^ (in days)
						Pending for less than 3 months	Pending 1 fo rmore than 3 month s	
1	2	3	4	5	6	7		8
1	Directly from Investo rs	-	-	-	-	-		-
2	SEBI (SCO RES)	-	-	-	-	-		-
3	Stock Excha nges	-	-	-	-	-		-
4	Other Sources(if any)	-	-	-	-	-		-
5	Grand Total	-	-	-	-	-		-

## Trend of monthly disposal of complaints

SN	Month	Carried forward from previousMonth	Received	Resolved*	Pending**
1	2	3	4	5	6
1	April-2017	-	-	-	-
2	May-2017	-	-	-	-
3	June-2017			-	-
4	July-2017	-	-	-	-
5	August-2017	-	-	-	-
6	September -2017	-	-	-	-
7	October-2017	-		-	-

8	November-2017	-	-	-	-
9	December-2017	-	-	-	-
10	January-2018	-	-	-	-
11	February-2018	-	-	-	-
12	March-2018	-	_	-	-
13	April-2018	-	-	-	-
14	May-2018	-	-	-	-
15	June-2018	-	-	-	-
16	July-2018	-	-	-	-
17	August-2018	-	-	-	-
18	November-2018	-	-	-	-
19	December-2018	-	-	-	-
20	January-2019	-	-	-	-
21	February-2019	-	-	-	-
22	March-2019	-	-	-	-
23	April-2019	-	-	-	-
24	May-2019	-	-	-	-
25	June-2019	-	-	-	-
26	July-2019	-	-	-	-
27	August-2019	-	-	-	-
28	September-2019	-	-	-	-
29	October-2019	-	-	-	-
30	November-2019	-	-	-	-
31	December-2019	-	-	-	-
32	January -2020	-	-	-	-
33	February-2020	-	-	-	-
34	March-2020	-	-	-	-
35	April-2020	-	-	-	-
36	May-2020	-	-	-	-
37	June-2020	-	-	-	-
38	July-2020	-	-	-	-
39	August-2020	-	-	-	-
40	September-2020	-	-	-	-
41	October-2020	-	-	-	-
42	November-2020	-		-	-
43	December-2020	-	-	-	-
44	January -2021	-	-	-	_
45	February-2021	-	-	-	_
46	March-2021	_	_	_	_
47	April-2021	-	-		-
48	May-2021	-	-	-	-
49	June-2021	-	-	_	_
50	July-2021	-	_	_ •	_
51	August-2021	-	_	-	_
52	September-2021	_	-	-	_
53	October - 2021	_	_	_	_
	20.0001 2021				

54	November - 2021	-	-	-	-
55	December - 2021	-	-	-	-
56	January - 2022	-	-	-	-
57	February - 2022	-	-	-	-
58	March - 2022	-	-	-	-
59	April - 2022	-	-	-	-
60	May - 2022	_	-	-	-
61	June - 2022	_	_	_	_
62	July - 2022	-	_	-	_
63	Aug - 2022	-	_	<u>-</u>	_
64	Sep - 2022	-	_	<u> </u>	_
65	Oct - 2022	-	_	-	-
66	Nov - 2022	-	_	-	-
67	Dec - 2022	-	-	-	-
68	Jan - 2023	-	-	-	-
		-	-	-	-
68	Feb - 2023	-	-	-	-
69	Mar - 2023	-	-	-	-
70	April - 2023	-	-	-	-
71	May-2023	-	-	-	-
72	June-2023	-	-	-	-
73	July-2023	-	-	-	-
74	Aug-2023	-	-	-	-
75	Sep-2023	-	-	-	-
76	Oct-2023	-	-	-	-
77	Nov-2023	-	-	-	-
78	Dec-2023	-	-	-	-
79	Jan-2024	-	-	-	-
80	Feb-2024	-	-	-	-
81	Mar-2024	-	-	-	-
82	Apr-2024	_	-	_	-
83	May-2024	_	-	_	-
84	Jun-2024	_	_	_	-
85	July-2024	-	_	-	-
86	Aug2024		_	_	-
87	Sep-2024	-	_	_	_
88	Oct-2024	-	_	<del>-</del>	_
89	Nov-2024	-	_	-	
90	Dec-2024	-	_	<u>-</u>	
91	Jan-2025	-	_	-	-
92	Feb-2025	-	_	-	-
93	Mar-2025	-	-	-	-
93	Apr-2025	-	-	-	-
95		-	-	-	-
90	May- 2025	-	-	-	-
			<u> </u>		

Grand Total	-	-	-	-

<sup>\*</sup>Should include complaints of previous months resolved in the current month, if any.

^Average resolution time is the sum total of time taken to resolve each complaint in the current month divided by total number of complaints resolved in the current month.

## Trend of annual disposal of complaints

SN	Year	Carried forward from previous	Received during the year	Resolved during the	Pending at the end of
		year		year	the year
1	2017-18	0	0	0 _	0
2	2018-19	0	0 .	0	0
3	2019-20	0	0	0	0
4	2020-21	0	0	0	0
5	2021-22	0	0	0	0
6	2022-23	0	0	0	0
7	2023-24	0	0	0	0
8	2024-25	0	0	0	0
	Grand Total	0	0	0	0

<sup>\*\*</sup>Should include total complaints pending as on the last day of the month, if any.